

26 January 2004



SCOTTISH WATER

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To whom it may concern

We, Scottish Water attest that Insituform Sewer Services, previously known as Sewer Services Limited, have successfully completed sewer renovation works for one of our former authorities, West of Scotland Water as follows :

Various sewer renovation contracts using GRP, GRC to a total value of the order of £4M pounds sterling over the period from 1994 to 2002 and with sizes from 900 by 700mm to 1800 by 1200mm

Sub contract elements were minimal and the works were carried out generally in the West of Scotland area and in particular in the City of Glasgow.

We found Sewer Services to be a very competent, professional contractor who showed great regard to safety and customer care. They completed their work to the standard required on time, safely and within budget.

Signed

Yours faithfully

A handwritten signature in blue ink, appearing to read "M McGlinchey".

Mike McGlinchey
Partnership Development /Framework Leader